ASSA ABLOY

Data Notice - Insight

Service provider: ASSA ABLOY Entrance Systems AB

Date: 2025-09-12

1. Introduction

1.1. General

This Data Notice explains how data generated by, or collected through, the ASSA ABLOY product that has been connected (the "**Product**") is accessed, used, and shared to provide any of the services described under Section 1.2. (the "**Service**") and how the data is otherwise processed, in line with the requirements under Article 3 of the EU Data Act.

1.2. Service descriptions

1.2.1. Insight Control

With ASSA ABLOY Insight Control you can in real-time monitor and control your ASSA ABLOY doors and receive personal notifications of important events.

Insight Control enables you to:

- Monitor door and loading bay activity and receive in app notifications of critical events
- Remotely open/close your industrial doors
- Activate and de-active the door control units
- Subscribe to email notifications such as doors standing open longer than an expected time-period as well as equipment errors and alerts such as obstruction detection and vehicles departing a loading bay prior to loading completion.

1.2.2. Insight Mobile

With ASSA ABLOY Insight Mobile you can remotely open and close your doors directly from your smartphone and easily administrate who has access to the app.

Insight Mobile enables you to:

- Conveniently open and close your ASSA ABLOY industrial doors via your smartphone
- Distribute and revoke access to your doors directly in the app
- View door position in real-time
- Receive notifications of unexpected events in the app or via email

1.2.3. Insight Planner

With ASSA ABLOY Insight Planner you can access and monitor your equipment heath condition and overview your service business with ASSA ABLOY.

Insight Planner enables you to:

- Overview of all your equipment with an ASSA ABLOY service contract including, complete service history, the condition of your equipment assessed by experienced service technicians, recommended repairs and replacements, pending quotations
- Access open quotations with us and easily accept/reject them
- Overview of past and current maintenance and repair spendings
- Find upcoming maintenance and repair visits

1.2.4. ecoLOGIC AI Solution

With ASSA ABLOY ecoLOGIC you get an secure AI-powered digital solution that dynamically adjusts door settings which maximizes building energy savings without compromising customer experience.

ecoLOGIC enables you to:
- Minimize unnecessary door open time while maintaining a welcoming entrance and stable indoor climate
- Reduce energy consumption and carbon footprint through intelligent door control
- Get an immediate impact on reducing energy consumption and costs from day one
- Extend door lifespan by reducing opening cycles by 2–7%
- Benefit from our ISO 27001 certified patent-pending technology and certifications from trusted third parties - ensuring sustainability, safety, and performance

Please note that some functionalities require specific components on the Product, such as sensors and that some functionality may vary between Product models.

1.3.   Terms of use and quality of service

Terms of use and quality of the Service can be found in the ASSA ABLOY Terms and Conditions for Digital Solutions and Services https://www.assaabloyentrance.com/master-blueprint/en/market-documents/products/digital-solutions/ASSA%20ABLOY%20Terms%20and%20Conditions%20for%20Digital%20Solutions%20and%20Services.pdf

2. Data obtained by ASSA ABLOY Entrance Systems AB

Nature of data	Format	Estimated volume	Data retention
Performance data, Diagnostics data, Event data, Software version data, Status data (e.g. open or closed door), Settings data, and Product identification data.	JSON	Depending on the number of connected products and the usage the estimated volume of data will differ.	The data is kept during the term of the agreement. 3 months for technical logs. Data used for product development will be stored until the data is no longer relevant for ASSA ABLOY.

3. Data access and user capabilities

Direct access to data	Indirect access to data	Erasure of data
You can access the data described in Section 2 by logging in on your Insight account.	You can request access to the data described under Section 2 by emailing insight.entrance@assaabloy.com and an identification process will be initiated.	N/A

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4. How to request data sharing

You may request us to share data with a specific third party by emailing insight.entrance@assaabloy.com and an identification process will be initiated. We may under certain circumstances deny a request of data sharing to third parties.

You can withdraw your request for data sharing at any time by emailing insight.entrance@assaabloy.com. Once withdrawn, we will cease transferring data.

5. Right to lodge a complaint

If you believe our handling of your data infringes your rights under applicable legislation, you have the right to lodge a complaint with the competent authority in your jurisdiction.

6. Trade secrets

In some cases, data from the connected products or related services may include trade secrets that we or our partners own. Trade secrets shall be preserved and disclosed only where all necessary measures prior to preserve their confidentiality are taken, in particular regarding third parties. In exceptional circumstances, our ability to grant access to data may be limited due to trade secrets.

7. Term and termination

The Term and termination rules for the Service are set forth in the ASSA ABLOY Terms and Conditions for Digital Solutions and Services https://www.assaabloyentrance.com/master-blueprint/en/market-documents/products/digital-solutions/ASSA%20ABLOY%20Terms%20and%20Conditions%20for%20Digital%20Solutions%20and%20Services.pdf

8. Contact information

Should you have any questions regarding the data generated by the Product or the Service, do not hesitate to contact us at insight.entrance@assaabloy.com.