

# ASSA ABLOY e-maintenance™

Single-point information access

**ASSA ABLOY**

ASSA ABLOY Entrance Systems

The global leader in  
door opening solutions



# Access to all service related information via your browser



## Your 'one stop' information system

Say goodbye to missed phonecalls and fragmented information. Our e-maintenance system streamlines communication between you and ASSA ABLOY Entrance Systems. With a single login you have direct access to track and trace orders, view inspection checklists and service reports, and overviews of your service spending and product health.



## Easy to use and logical to navigate

ASSA ABLOY e-maintenance™ works with all standard internet browsers and does not require any additional software or training for use. We have invested a lot of time and effort to make both the tool and the information easy to understand and logical to navigate.

We see often that when one question is answered, another question is created. ASSA ABLOY e-maintenance™ features smart click-through analysis so that you can make decisions and reach conclusions in a way that best fits your business.

## Available 24/7\*\*

With ASSA ABLOY e-maintenance™ you have access to the requested information on every minute of the day\*\*. You are no longer limited to regular office hours to get information on the status of your doors.

With ASSA ABLOY e-maintenance™, you have access around-the-clock. Even more importantly, you can analyze the information at your own pace.

## ASSA ABLOY e-maintenance™ advantages

- All information collected in one place
- Access to requested data 24/7\*\*
- User-friendly - no additional software or training needed
- Real-time reports, statuses and updates
- Clear history and overview of product maintenance from ASSA ABLOY Entrance Systems

\*\* except during maintenance time

# Providing real-time information

## All information in one place

The information shared through ASSA ABLOY e-maintenance™ is extracted from our internal systems. This is "near" real-time data, depending on the type of information.

For planning and order status, this means you can see when a service engineer will be on site. Our engineers' reports and checklists become available online as soon as you receive them via email.

You can filter information and focus on one specific site or product, or oversee your sites and products. Some overviews are optimised for download to further analyse in your own spreadsheet software.



## Your maintenance history at your fingertips

ASSA ABLOY e-maintenance™ gives a clear overview of the service history of your doors and levellers over time. Service-, invoice- and product history gives you the right information to make clear decisions and to plan for future needs.

The products and contracts overview shows when specific products were added to a service agreement.

The service order overview gives a historic perspective on which service interventions and planned maintenance have taken place.



ASSA ABLOY Entrance Systems is a leading supplier of entrance automation solutions for efficient flow of goods and people. With our globally recognized product brands Besam, Crawford, Megadoor and Albany, we offer products and services dedicated to satisfying end-user needs for safe, secure, convenient and sustainable operations.

ASSA ABLOY Entrance Systems is a division within ASSA ABLOY.

**ASSA ABLOY**

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